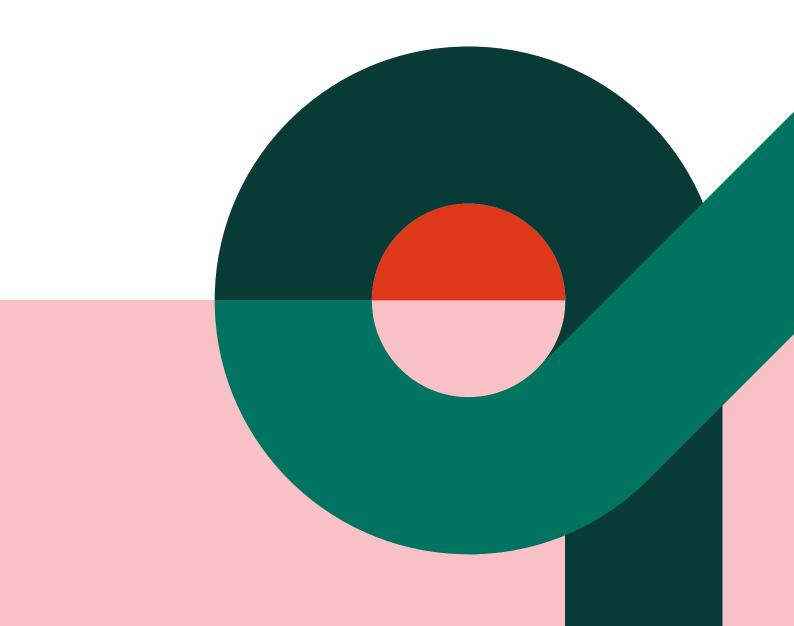


Bank Key Change

Exchange of the EBICS Public Bank Keys



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3 Electronic Banking hcob-bank.de

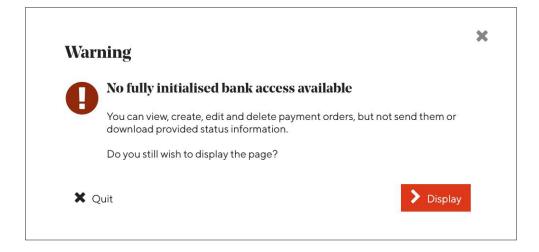
1 Change of Public Bank Keys in Electronic Banking

1.1 Notices on the Entry Page in Electronic Banking

On the entry page, you will see the notice that the bank access is not yet fully usable.



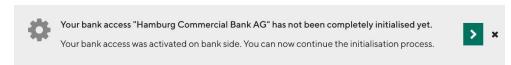
When now trying to send order files, the error message appears that the bank access is not fully initialised.



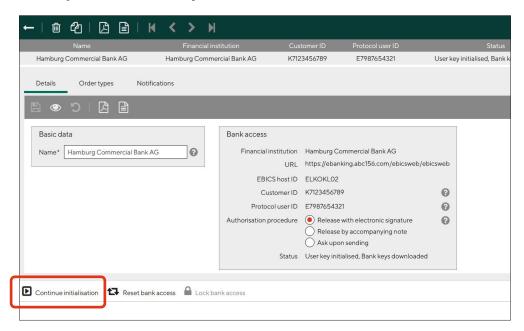
<u>Notice:</u> Your subscriber bank access still has the status: "User key initialized, bank key retrieved". In addition, until the public bank key is updated, no account information can be accessed.

1.2 Update the Bank Keys

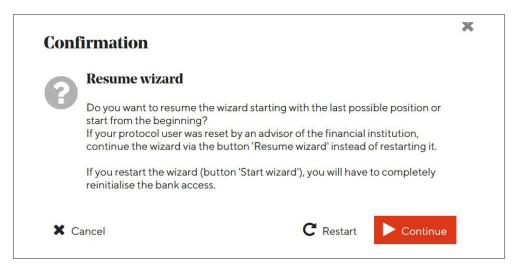
To update the bank keys, you can use the initialisation wizard. You can open it either via the button on your entry page ...



... or via the Menu settings > User settings > Bank accesses > [Select bank access of Hamburg Commercial Bank AG] > "Continue initialisation".

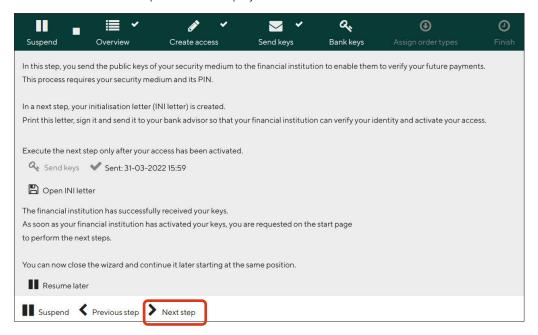


A new window of the initialisation wizard opens, where you are forwarded to the initialisation process by clicking "Continue".

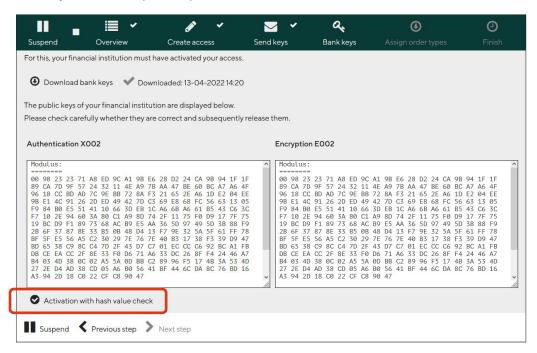


You will be shown that your own keys are available at the bank and can be reused.

Now select the "Next Step" button to display the hash values.

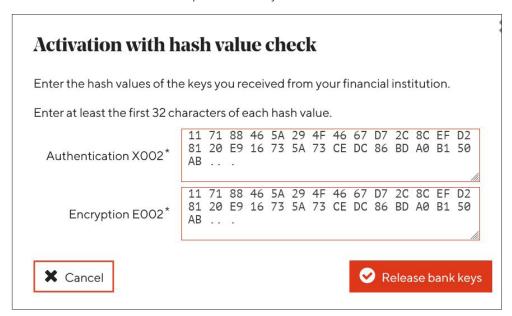


Then click on "Activation with hash value check" to call up the window for entering the bank keys in the subsequent step.

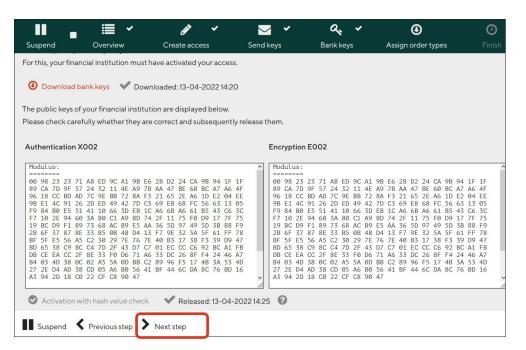


You can find the bank keys in the bank parameter data sheet, which we had previously sent to you separately (by post or electronically).

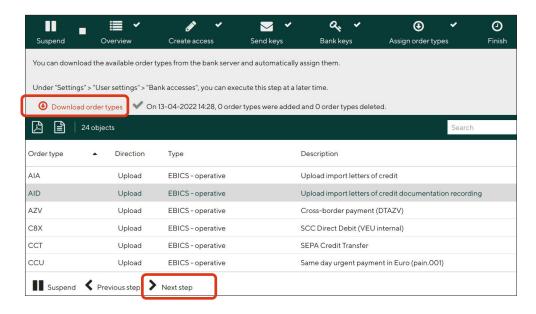
Then enter the hash values of the public bank keys.



After successfully entering the bank hash values, the "Next Step" button becomes active and can be selected.



Update via the "Download order types" button and use "Next step" to exit the initialisation wizard.



The application will now take you back to the User settings - Initialisation wizard. You can now "Quit wizard" and the Electronic Banking will be available again.

